

MMT HOSTS GAMBIA TRANSPORT SERVICE COMPANY



ING. JOHN AWUKU DZUASAH (DMD) FLANKED BY SOME MANAGEMENT TEAM AND THE GAMBIANS

A two member delegation from The Gambia Transport Service Company (GTSC) namely the General and Internal Control Managers, Seedy Kanyi and Salifu Gaye respectively have paid a visit to MMT.

The 10 day working visit was aimed at learning from each other, sharing ideas and experiences.

MMT Weekly caught the General Manager for a short interview.

Mr. Seedy Kanyi said they decided to come to MMT in Ghana because Ghanaians in general are hospitable people and MMT is older than their company.

“We are only one year old and MMT is eleven years old” he added.

As the DMD of MMT has been saying, “If you want to fly as an eagle, you have to ask the eagle how to fly” and to us MMT is an eagle and we are here to ask MMT so we can learn and ease the journey for us.

Mr. Kanyi said he was so impressed with MMT’s ICT-Based projects, which are Fuel and Fleet Monitoring and the electronic luggage scale that they would consider introducing in their company soon.

He said, “let me use this opportunity to thank the Management for the warm reception given us from the day of arrival to the day of departure”.

“For Management to have drawn such an in depth itinerary for us means a lot to us and it means they took our visit very serious and we really appreciate it” he added.

“We were indeed humbled to have met the Honorable Minister of Transport and her Deputy and the Board of Directors” Mr. Kanyi said.

He said indeed the staff has been very receptive and cooperative in whatever they requested for.

Honestly, we enjoyed every bit of our tour because we visited some interesting historical sites like the Akosombo Dam, Cape Coast and Elmina Castles.

“I would like to conclude by thanking the Board, Management and the entire staff of MMT for receiving us into your big Company” he said.

“Medase paa” he said jokingly.

Mr. Kanyi hoped that MMT would also visit them soon so they could return the warm reception received from them and see how GTSC is performing.

In an interview with the Acting Head of Communications, Ms. Bernice Akologo she said MMT was privileged to host their counterparts from The Gambia.

“It means that we are doing well on The Continent that is why they chose to come and learn from us”, she said

We want all other transport operators to know that our doors are always open to them and they can visit us.

“The Gambia delegation are impressed with our Vehicle Tracking Device, Fuel Monitoring and luggage scale and were surprised plans were underway to introduce the electronic ticketing” she noted.

She said MMT will continue to work hard to achieve its vision of becoming a World Class Mass Transport Company in the Sub-Region.

EDITOR'S DESK

SHAME ON KUMASI DEPOT

We have failed our cherished passengers in the Ashanti Region if we do not provide them with comfortable seats to wait for their buses.

Information reaching the Communications Unit is the deplorable state of our Kumasi waiting area.

A Daily Graphic journalist (name withheld) witnessed the fall of an old lady sitting on a disastrous seat.

The journalist used harsh words that made sense when he called the Ag. Head of Communications on phone.

He said "I do not think even a rustic lorry station will offer this as seats for passengers to sit on".

He went further to say it would be better and safe if there are no seats at all.

He did not publish it but if he had, we would have denied it by trying to issue Rejoinders and Press Releases.

Local Management should always know that they represent Management at the depot level and so should do things right.

If depots fail their passengers, it always leaves bad memories with the passengers and they will never mention the depot that did it but will say " Metro Mass Transit is not treating their passengers well".

If we continue not to regard passengers we will end up losing all our loyal passengers which is not good for business in the transport industry.

All depots should do the right thing because you don't know who your next passenger might be.



SEATS FOR PASSENGERS IN KUMASI

LUGGAGE SCALE IN FULL FLIGHT



MMT LUGGAGE SCALE IN OPERATION

A surprise visit to the Cape Coast depot indicated that both staff and passengers have embraced the electronic

luggage scale.

A conductor was comfortably seated attending to passengers with luggage.

MMT Weekly spoke to a passenger, Adisa Salifu, who said "we use to have our way when the electronic luggage scale was not being implemented"

Ms. Salifu added that even if the machine was cheating them, they liked it than for their fellow human beings to cheat them and not even give them tickets.

"The machine will weigh the luggage and print out our receipts for us".

She confessed that indeed the Management of MMT has done the right thing by introducing ICT-Based projects because this would make all monies go directly into the company's coffers.

We entreat all depots to make use of the electronic luggage scale and make sure it doesn't fail.

If it is being implemented successfully, as embraced by both staff and passengers of Cape Coast, how can it not survive in another depot?

Let's make it work!

THUMBS UP CAPE COAST TECHNICAL DEPT



**ADJEI SOWAH AND DEGRAFT NKURUMAH,
MECHANICS AT THE CAPE COAST DEPOT**

Indeed it was a pleasure for the crew that paid a surprise visit to the Cape Coast depot to see no bus parked at the Workshop.

I quickly approached the mechanic and welder who were comfortably seated barely doing nothing and asked a few questions.

The mechanics were Jonathan Adjei Sowah and Degraft Nkrumah.

This is the conversation that transpired;

MMT Weekly: Have you relocated your workshop

Mechanics: *Laughing* No!

MMT Weekly: Where are your broken down buses

Mechanics: All are buses are on road

MMT Weekly: But I can see some three buses parked. What is wrong with them?

Mechanics: Those buses are waiting for spare parts from the Head Office

MMT Weekly: Wow!!! How did you do that and what motivates you

Mechanics: Oh Madam, in this depot team work is what keeps us going. We are one and to be honest with you we have a very demanding Supervisor. The absence of a technical staff doesn't mean work won't go on; we are each other's keeper in this depot.

MMT Weekly: Do you have challenges at this depot or everything ok?

Mechanics: Yes, all is not rosy for us. Spare parts are not available and we don't have over all jackets for work. We are forced to be in our jeans and shirts which is not safe for working.

Mechanics: We thank Management for the boots we received recently.

MMT Weekly: Thank you for your time gentlemen

Mechanics: You are welcome

Let's all emulate Cape Coast depot in order to achieve our Strategic Goals by 2018.

On behalf of Management, MMT Weekly would like to congratulate the Cape Coast depot for this huge achievement. Keep it up!

THINK MMT!



Change is integral in every stage of an organization. It's also often hard to change from one situation to the other, but to succeed in business, you must run towards it.

Metro Mass Transit Limited saw the need to transform its existing mode of operations to hit World Class by 2018. Indeed a document was launched in May, to serve as a guide or roadmap

to achieve this wonderful dream.

Now the question is: How do we get there as an organization?

Martin Luther King Jnr once said "I have a dream that one day every valley shall be exalted, every hill and mountain shall be made low, the rough places will be made plain, the crooked places will be made straight, the glory of the Lord shall be revealed and all flesh shall see it together", so each staff should buy into these dreams of Metro Mass to achieve our ultimate goal.

Have we ever sat down and asked ourselves what would have become of us if MMT was not here today? What would happen to us and our families? And are we the best at what we do to gain the confidence and trust of the employers to be employed as Drivers, Conductors, Accountants, Mechanics and Managers in this Company? I guess you will agree with me that we are probably not, but chance, favor and opportunity have brought us where we are today.

Let's see MMT as our property, because what comes around, goes around. When MMT grows, it grows for all of us and when the unexpected should happen, it will affect all of us. We should all brighten the corners ourselves and together we will raise the flag of MMT high.

Let's think MMT, and remember the Company in our prayers.

Long live MMT

God bless us all

FOOD FOR THOUGHT

"The most successful people in life are the ones who ask questions. They're always learning. They're always growing. They're always pushing." - Robert Kiyosaki