



My Ref. No. ....

Your Ref. No. ....

## **PRESS RELEASE**

In the last few days, various media houses have carried stories about alleged missing of twelve (12) buses belonging to Metro Mass Transit Limited (MMT).

Management of MMT wishes to let the public know that the stories do not represent the true fact of the matter. Indeed, the unvarnished truth is that **no single serviceable MMT bus is missing**. Records of the buses support this assertion.

It will be recalled, however, that on 29<sup>th</sup> October, 2014, the Senior and Junior Staff Unions of the Company issued a joint statement to Management alleging that some unserviceable buses of MMT which were scrapped and auctioned were moved out of MMT premises in whole, contrary to the Company's policy that all auctioned buses should be cut into pieces before being taken out of the yard.

They further alleged that some of those scrapped buses had been repaired and put into operation by their buyers to compete with MMT.

Management responded to these allegations by setting up a five-member Committee to go into the matter and submit their findings with recommendation for appropriate action.

The Committee has completed its work and a report has been submitted to Management for study and further action.

It is rather regrettable to observe that these internal issues could be so hugely misconstrued in such unimaginable proportions in the media to create anxiety and panic amongst staff of the Company and the public at large.

Obviously, this development has put MMT in a negative public perception and somehow injured its corporate image.

Nonetheless, Management would want to assure its valued customers and all stakeholders that the situation is fully under control and that all are respectfully entreated to remain calm as steps are being taken to resolve the matter.

MMT is committed to providing safe, reliable and affordable means of transport to our cherished customers across the length and breadth of the country. We will not shirk this responsibility that we owe to the good people of Ghana.

MMT has launched a five-year strategic plan and as we continue to make significant strides towards the realization of the strategic goals and core values, we will resist any development that would divert our attention and tend to rob us of our central vision of becoming a World Class Mass Transport Company in the sub-region.

It is however, important to note that one of the core values of MMT is “to be bold to confront bad practices that undermine the future of the Company”, hence Management would do everything possible to stem all forms of negative and unproductive practices in the system.

Recently, MMT in conjunction with the Ministry of Gender, Children and Social Protection launched the “EBAN Elderly Welfare Card” which would allow all persons who are sixty-five years old and above to board MMT buses nationwide and pay only 50% of the fare. This is MMT’s corporate social responsibility towards the aged in society.

The future of MMT is very bright and it is our expectation that the public will continue to support our operations to enable us deliver excellent service to society.

**Issued by: MMT Management Team**

**Date: Friday, January 09, 2015**