



TEMA DEPOT TOPS ALL



MR. DAVID A. AYIM
TEMA DEPOT MANAGER

Tema Depot Manger, Mr. David Asiedu Ayim, says team work helped his depot to achieve the overall best depot for half year (2014).

The Depot placed 1st after exceeding its half year target. They were closely followed by Ho and Kumasi depots in the 2nd and 3rd positions respectively.

Speaking on their achievement, Mr Ayim said he got the cooperation of all staff in his depot, adding “every body was involved from Local Management to junior staff”.

Mr Ayim said he has worked in other depots of MMT but when he first came to Tema depot, things were slow. “ I decided to take up the challenge and make things better” he added.

He said things were not all rosy for his depot because just like other depots they also had some challenges. Some of them were;

- Moving an empty bus from Accra to Tema to load
- Breaking down of buses
- Armed robbery attacks etc.

He advised his colleagues to contact institutions and organizations for shuttling services because that also helps to increase revenue.

“I have arranged with Corporate Organizations and the Ministries to provide transport services to their staff” he said

He advised his fellow Depot Managers to get the cooperation of all departments so that operations can run smoothly.

“The Traffic Operations department alone cannot move a depot forward, we all need each other” he added.

He said the depot is working hard to maintain its enviable No.1 position till the end of the year and even beyond.

The positions of the depots were made known at the just ended mid-year review held in Kumasi and attended by Management, Unit Heads, Depot Managers and Union Executives.

MISSION

To provide reliable, safe and efficient mass transport services by road in the sub region

VISION

To be a world class mass transport company in the sub region

EDITOR'S DESK

CUSTOMER SERVICE IS KEY

It has come to our notice that, most depots do not appreciate our clients who come to us for hiring services.

We should all know that hiring is a very high revenue generator that helps the company to fulfill most of its financial obligations including paying our salaries.

Serving passengers is not the work of depot managers only. It involves each and every one of us especially our front liners, that is, our drivers, conductors and point officers.

How can a bus driver, drive a dirty bus to pick people who have chosen our services over others? Cleaning of buses may not be your job but driving a dirty bus says a lot about you.

We should be mindful that our clients have better options but choose MMT and so let's simply give them value for their monies.

Let's not forget that we are competing with other transport operators and retaining our passengers is very essential.

Bad word of mouth by our clients can let us loose existing and even potential customers.

Henceforth, all complaints by existing and prospective clients will be acted upon by way of sanctions.

Let's watch out because we don't know who may be watching us.

Your articles are still welcome for publication.

Contact us:

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Let's revive our MMT Weekly !

MMT TO INCREASE FLEET



A PICTURE OF THE HUNAGHAI BUS FROM CHINA

As part of preparations to achieve MMT's goal number 3 under MMT's 5-Year Strategic Plan, 200 buses have been purchased for MMT by the Government of Ghana

The buses will be received by October this year to augment MMT's fleet.

A strong 4 member team have been put together to see to the operations of the expected 200 Huanghai buses from China. They comprise;

- Akoto Otupiri Darko– Project Manager
- Robert Agbevem– Project Accountant
- Emmanuel Frimpong- Technical Co-ordinator
- Samuel Okae– I.T Co-ordinator

The team will report to the Deputy Managing Director, Ing. John Awuku Dzuazah.

Drivers and Passenger Service Assistant will also be selected for this special project.

These buses are air-conditioned buses that will ply intra-city routes and will be distributed for Accra, Kumasi and Takoradi depots.

The fares will be a little higher than what we normally charge.

The buses will be in Ghana colours but it is for MMT .

Gradually, MMT is poised to achieve its goals under the 5-Years Strategic Plan by 2018.

World Class here we come!

ARMED ROBBERY ATTACKS ON MMT BUSES



AN MMT BUS

MMT buses have over the years experienced series of attacks from armed robbers on number of routes which sometimes unfortunately leads to death.

Early this year our Technical Manager, Mr. Ad Vanden Heuvel experienced one and in the end lost one of his front teeth.

In what could have been described as another bloodbath on Saturday, August 30th 2014 at Pottor on the Buipe-Dadawa road in the Northern Region, the Rewards and Recognition Policy team for the Northern Sector came under armed robbery attack in broad day light.

Members of the team made up of Mr. Stephen Yeboah (Administrative Manager), Mr. Mustapha Jumah (Kaneshie Depot Manager) and Mr. Richmond Appiah (Assistant Traffic Officer) managed to escape without any injuries, thus surviving the near robbery attack.

Speaking to *Metro Mass Weekly*, Mr. Mustapha Jumah, who was driving the pick-up truck with registration number GT 570-09 said he is still amazed how they were able to escape.

He said they went through when after 30 minutes' drive from Pottor met a truck parked in the middle of the road with both doors opened.

Sensing danger, Mr. Jumah, stopped at about 80 meters to the truck. Within a twinkle of an eye, robbers armed with guns came from the bush in all directions towards their car.

In what he could only describe as a typical Hollywood movie scene, Mr. Jumah quickly but the gear in reverse and stepped on the accelerator while the robbers were still chasing them.

Unfortunately for the team, the engine of their pick-up truck went off and out of fear of being attacked and possibly killed, one of the occupants (name withheld) of the car decided to get down and run into the bush. But the timely intervention of God saw them through as Mr. Jumah was able to start the car again and they escaped from the notorious armed robbers.

"I now know how it feels to be attacked by armed robbers and in fact it is not a good feeling at all" he said.

He added "I pray no one experiences what we went through of that fateful day".

He advised his colleagues to always check the pick-up trucks they travel with to avoid engine failure when there is an emergency.

We thank God for the lives of our colleagues and pray for God's protection for all MMT drivers.

WHAT YOU NEED TO KNOW ABOUT CHOLERA

How cholera affects the body

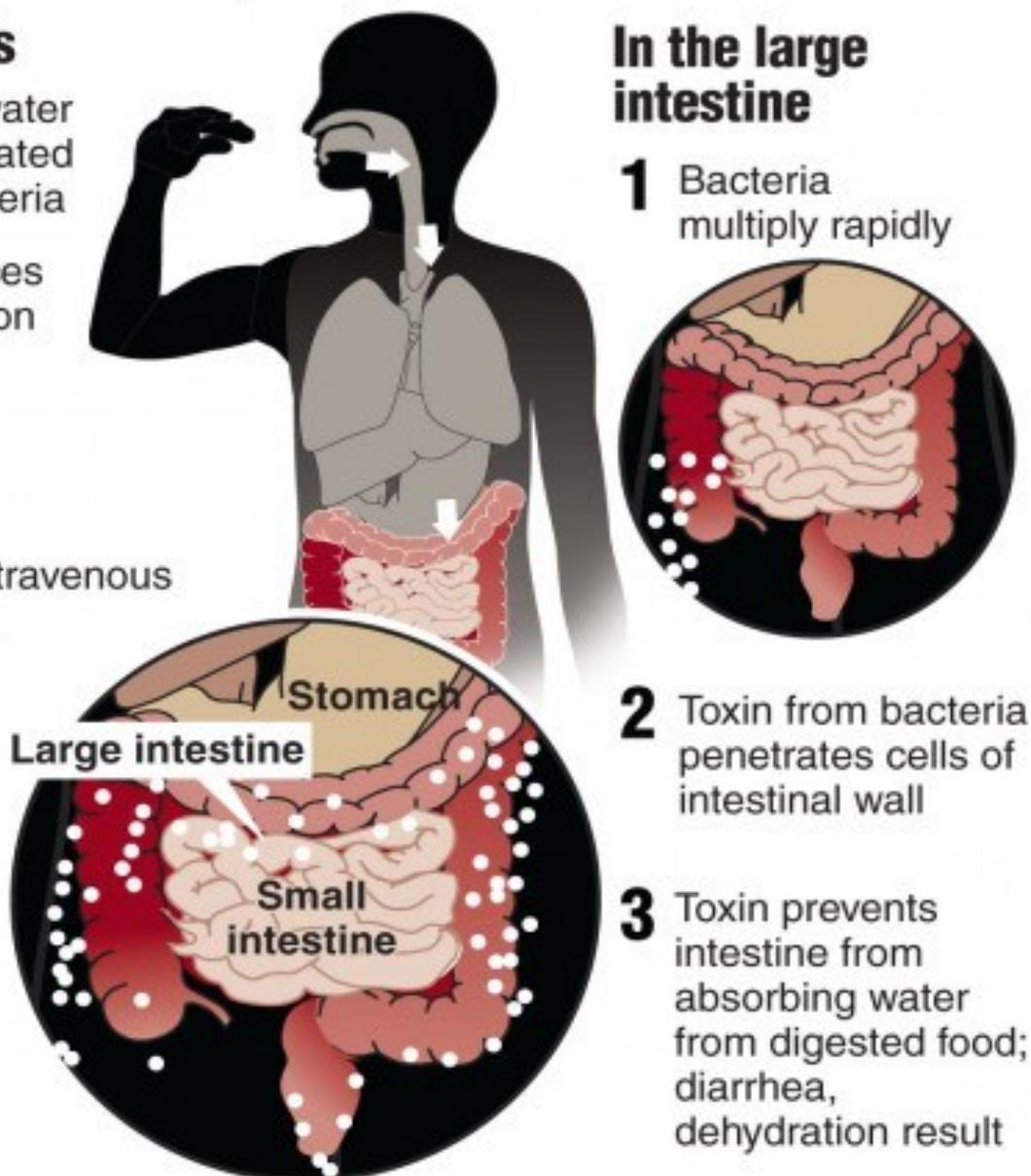
Cholera is an acute intestinal infection that causes severe diarrhea, dehydration and, if not treated promptly, death.

How it spreads

- People ingest water or food contaminated with cholera bacteria
- In epidemic, feces of diseased person is source of contamination

Treatment

- Salt solution, intravenous fluids, antibiotics
- In unprepared communities, death rates can be as high as 50 percent



In the large intestine

- 1** Bacteria multiply rapidly
- 2** Toxin from bacteria penetrates cells of intestinal wall
- 3** Toxin prevents intestine from absorbing water from digested food; diarrhea, dehydration result

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Source: World Health Organization

FOOD FOR THOUGHT

“It’s not what you say out of your mouth that determines your life, it’s what you whisper to yourself that has the most power!” – Robert Kiyosaki